Timeline of Advancements & Accomplishments

VISTA HEALTH SYSTEM

2010

Expansion of Acute Inpatient Rehabilitation Unit:
Planned expansion of the Acute Inpatient Rehabilitation Unit to 30 beds, at Vista Medical Center West (VMCW).

Expansion of Gastroenterology (GI) Suites:
Planned expansion of the GI Suites at Vista Medical Center (VMCE).

Expansion of Physician Practices:
Planned, expansion of Vista Health Systems physician clinic operations throughout Lake County and southeastern Kenosha County, Wisconsin.

Medication Bar-Code System:
Planned implementation of new medication bar-code system to improve efficiency and quality of medication administration.

New Anesthesiology Equipment:
Implementation of new anesthesiology equipment at the VMCE.

New Cardiac Catheterization Electrophysiology Lab:
Opening Spring, a new electrophysiology lab with the latest equipment, at VMCE.

New Emergency Department:
Planned construction of new free-standing ED at Vista's Surgery and Treatment Center in Lindenhurst.

New Hospital Beds:
Implementation of modern hospital beds in patient rooms.

New Interventional Radiology Equipment:
Implementation of latest interventional radiology equipment at VMCE.

New Women's & Infant's Unit:
Coming in 2010, a new women's and infant's unit at VMCE, including a new family birthing center and birthing suites with exquisite designs for patient care and comfort.

Reaccreditation of Acute Inpatient Rehabilitation Unit:
Planned reaccreditation of the Acute Inpatient Rehabilitation Unit by the Commission on Accreditation of Rehabilitation Facilities (CARF), at Vista Medical Center West. Vista maintains the only CARF accredited unit in Lake and McHenry counties.

Renovation of Progressive Care Telemetry Unit:
Planned renovation of the Progressive Care Telemetry Unit.

Same Day Surgery Renovation & Expansion:
Coming in 2010, a newly renovated and expanded Same Day Surgery department at the VMCE.

Primary Stroke Center Certification of Distinction:
Vista Health System becomes the first in Northern Lake County, Illinois, to earn the Gold Seal of Approval™ from The Joint Commission for Primary Stoke Centers.

Joint Center Certification of Distinction:
Vista Health System's Joint Center of Excellence becomes the first in Lake County, Illinois, to earn the Gold Seal of Approval™ for health care quality from The Joint Commission. Vista Health System earned Disease-Specific Care Certification for its orthopedic hip and knee replacement programs.

2009

Acute Inpatient Rehabilitation Program – Patient Satisfaction:
The Acute Inpatient Rehabilitation Program at Vista Medical Center – West Campus, achieves 100% patient satisfaction scores.

Acute Inpatient Rehabilitation Unit Ugrades:
Completed several remodeling upgrades to the Unit including upgrades to patient rooms and the nursing stations.

Balloon Pumps:
Implemented new Balloon Pumps in critical care services.

Big Bore CT Scanner:
Installed new Big Bore CT Scanner able to scan patients weighing up to 650lbs.

BiPap Machines:
Purchased and implemented 6 new Respironics BiPap Machines.

Business Impact Award:
Received the Business Impact Award from the Waukegan Business Association.

Cardiology PACS System (Syngo Dynamics):
Installed new online imaging system for Cardiology.

Chest Pain Center Accreditation: Achieved Chest Pain Center Accreditation from the Society of Chest Pain Centers at the VMCE, recognizing exceptional quality of care measures.

Defibrillators:
Purchased and implemented 3 new defibrillators.

Digital Mammogrphy:
Implemented total digital mammography system at all imaging locations including VMCE, Vista Imaging Center in Gurnee, Vista Imaging Center in Vernon Hills, and Vista Surgery Center in Lindenhurst.

EKG System:
Upgraded EKG hardware and software system to improve clinical outcomes.

Employee Satisfaction:
Employee satisfaction scores rose by 17% and were the most improved across the 120 hospitals in the company.

GI Lab Equipment:
Implemented the latest GI lab equipment including scopes and monitors.

Gift of Hope Award:
Vista received a Medal of Honor Award from Gift of Hope, honoring our commitment to saving lives by achieving national goals in the areas of organ donation.

Installed Cardiovascular System:
Installed new Cardiovascular System to enable recording patient data information in the national database.

Timeline of Advancements & Accomplishments

2009 continued...

IV Medication Pumps:
Implemented new state-of-the-art Alaris IV medication pumps in all the nursing units. Implemented new Patient Controlled Analgesia (PCA) pumps, and new Epidural pumps.

Joint Center of Excellence – Patient Satisfaction:
The Vista Joint Center of Excellence located at VMCE, achieves 100% patient satisfaction scores.

Laboratory Accreditation:
VMCW Laboratory receives full accreditation from the Joint Commission and passes survey with flying colors.

Laboratory Automation Equipment:
Purchased and implemented state-of-the-art Siemens laboratory automation equipment to improve laboratory operations.

Medical Staff Growth:
The Vista Health System medical staff of physicians grows to 390 members, up from 250 members in 2006.

Microscope:
Purchased and implemented new state-of-the-art dual head Olympus Research Microscope for Pathology.

New Hospital Beds:
Installed over 70 new state-of-the-art hospital beds in patient rooms, including 3 specialized beds for bariatric surgery patients.

New Intensive Care Unit:
Expanded Intensive Care Unit.

New Physician Offices:
Acquired 5 new physician locations across Lake County.

New Website:
Launched a newly designed website including expanded information for the community and a comprehensive library of valuable health care resources.

Nursing Education:
Expanded nursing education support including increasing educational assistance for nursing education to $5,000 per academic year.

Nursing Turnover:
Reduced nursing turnover to 6%.

On-line Order Facilitator:
Implemented the new state-of-the-art On-Line Order Facilitator allowing the physician offices to easily schedule services on-line.

Physical Therapy Equipment:
Purchased and implemented new Physical Therapy equipment at Vista Physical Medicine facility in Gurnee, IL, and at Vista Surgery & Treatment Center in Lindenhurst, Illiniois.

Physician Practices:
Expanded physician practices, acquired existing practices and started new practices.

Physician Satisfaction:
Physician satisfaction scores were among the highest across the 120 hospitals in the company. Physicians rated Vista Health System as the number one hospital in Lake County.

Pro-MED Emergency Department System:
Implemented Pro-MED emergency department software system at VMCW.

Quality Accreditation:
Received full accreditation from the Joint Commission at the VMCE and passed quality survey with outstanding results.

Quality Accreditation:
Received full accreditation from the Joint Commission at the Vista Surgery & Treatment Center, and passed quality survey with flying colors.

Suction Regulators:
Purchased and implemented 48 new Suction Regulators.

Therapy Services – Patient Satisfaction:
The Therapy Services Department at Vista Surgery and Treatment Center in Lindenhurst, IL, achieves 100% patient satisfaction scores.

Upgrades to Progressive Care (PCU) Unit:
Upgrades on the PCU unit included cosmetic enhancements, new décor and new medical equipment.

Urology Equipment:
Purchased and implemented new Urology scopes and instruments.

Vernon Hills Acquisition:
Acquired new outpatient facility in Vernon Hills with capabilities to provide various diagnostic imaging services and weight loss services.

Vital Sign Monitors:
Purchased and implemented 15 new Vital Sign Monitors.

Wireless Communication Devices:
A wireless network with more than 200 phones in clinical operations, allowing nurses to communicate with wireless communication devices.

Timeline of Advancements & Accomplishments

2008

Acute Inpatient Rehabilitation Unit Accreditation:
Achieved full accreditation from the Commission on Accreditation of Rehabilitation Facilities and passed the survey with great reviews.

Cardiac & Pulmonary Rehabilitation Therapy Services:
Achieved 100% patient satisfaction at Vista Surgery and Treatment Center.

Deliveries:
Two-thousand (2,000) babies delivered at VMCE.

Diagnostic Imaging Services:
Performed over 104,000 procedures via seven (7) different methods of imaging the body.

Emergency Department:
Achieves patient wait times 25% below the national average.

Emergency Medical Services:
Provided CPR, ACLS, and PALS life support training to more than 6,000 emergency responders. Trained more than 200 Emergency Medical Technicians (EMT's) and more than 70 Paramedics.

Emergency Medical Technical Training Center:
Expanded the largest and longest-running emergency medical technical training center in Lake County.

Expansion and Renovated Behavioral Medicine Unit:
Expansion and renovation of the behavioral medicine unit, featuring Lake County's only child inpatient psychiatric unit.

Healthy Woman's Program:
Launched a major, new women's health initiative.

Joint Center of Excellence:
Performed more than 270 joint surgeries with a 100% patient satisfaction rate.

Laboratory Accreditation:
VMCE Laboratory receives full accreditation from the Joint Commission with a very commendable review.

Leadership Development:
Performed more than 2,700 hours of leadership development workshops.

Medical Records:
Performed medical coding and processing to more than 125,000 medical records.

New Medical Office Building:
Certificate of Need (CON) approved by the Illinois Health Facilities Planning Board to build a $15 million 60,000 square foot medical office building in Lindenhurst, IL.

Open Heart Surgeries:
Performed more than 60 open heart surgeries.

Quality Accreditation:
Received full accreditation from the Joint Commission at the VMCW and passed quality survey with glowing reviews.

Renovation of 25-bed Inpatient Rehabilitation Unit:
Renovation of Acute Inpatient Rehabilitation Unit.

Reopening Emergency Room at West Campus:
Reopening of a full-service emergency room at the Vista Medical Center's West Campus.

Therapy Services:
Performed more than 113,000 procedures in the areas of physical therapy, occupational therapy and speech therapy.

Vista Medical Center West Renovation:
Renovation of lobby, first floor, and visitor entrance.

2007

Community Cares Culture Program:
Vista Health System leads a company-wide corporate culture program throughout a national network of hospitals in partnership with the Studer Group.

Expanded Corporate Health Services:
Expansion of corporate health services and treatment capabilities.

New Open-Heart Surgery Program:
Surgical program is led by a team of top cardiac surgeons and performed in a state-of-the-art facility.

New Orthopedic Joint Center of Excellence
Renovated unit opens for major joint replacement surgery. Program is designed to rapidly return patients home. It the only comprehensive joint center northern Illinois and southeastern Wisconsin.

Nursing Student Clinical Partnership:
New partnership with the College of Lake County provides expanded clinical training and education on site at VMCE

Opened New Sleep Disorder Center:
New center opened in the Vista Surgery & Treatment Center in Lindenhurst, IL..

Pyxis Medication Management System:
Purchased and implemented state-of-the-art medication management system.

Renovated GI Lab:
GI lab features state-of-the-art equipment.

2006 2007 2008 2009 2010

Timeline of Advancements & Accomplishments

VISTA HEALTH SYSTEM

2006

Emergency Room Expansion at East Campus:
Expanded and renovated emergency room at VMCE, now the largest in Lake County.

Health System Acquisition:
Acquired by Community Health System (CHS), one of the largest hospital companies in the U.S. with 120 hospitals in 29 states. CHS has approximately 17,600 licensed beds. Awarded the most successful acquisition/affliation in company history.

Hospital Integrations:
Completed final integrated departments and service lines for the former Victory Memorial Hospital and Saint Therese Medical Center.

IL Poison Center Satellite Education Center:
Awarded Lake County's First Illinois Poison Center Satellite Education Center to Promote Poison Prevention.

New Cardiac Catheterization Lab:
New state-of-the-art cardiac catheterization lab.

New Endoscopy Suites:
New suites open at VMCE.

New Infusion Therapy Suites:
New infusion therapy suites with new state-of-the-art equipment at VMCE.

Newly Renovated Laboratory:
Newly renovated laboratory with state-of-the-art facilities and equipment.

Newly Renovated Lobby & Waiting Room:
New lobby and waiting room features a cascading waterfall.

Renovated Medical/Surgical Unit:
Renovated unit includes private rooms that are unique in layout with a large bathroom with shower, furniture-quality closets, desks and individual room temperature controls and custom lighting.

Vista Medical Center East
1324 North Sheridan Rd.
Waukegan, Illinois 60085
847.360.3000

Vista Medical Center West
2615 Washington St.
Waukegan, Illinois 60085
847.249.3900

Vista Surgery Center
1050 Red Oak Ln
Lindenhurst, Illinois 60046
847.356.4700

Vista Imaging Center - Gurnee
95 North Greenleaf St.
Suite B
Gurnee, Illinois 60031
847.249.3505

Vista Imaging Center - Vernon Hills
565 Lakeview Pkwy,
Suite 100
Vernon Hills, Illinois 60061
847.984.6555

Vista Physical Medicine
222 South Greenleaf St.
Gurnee, Illinois 60031
847.599.0400

Vista Work Power Center
122 Ambrogio Dr.
Gurnee, Illinois 60031
847.599.9770

Vista MRI Institute
60 South Greenleaf St.
Gurnee, Illinois 60031
847.360.1674

2006 2007 2008 2009 2010